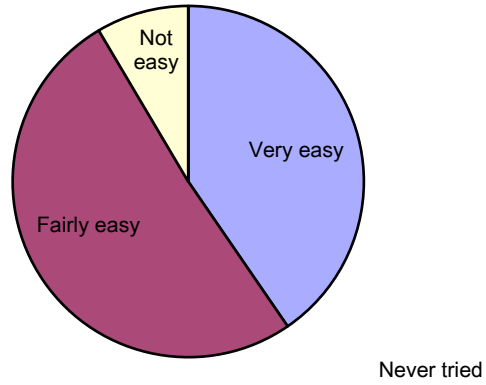
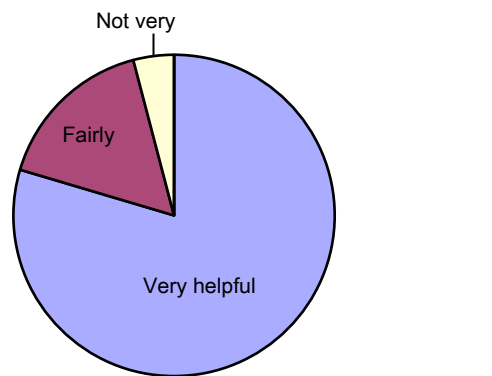


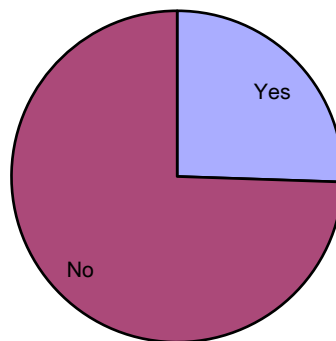
Q1- How easy is it to get an appointment?



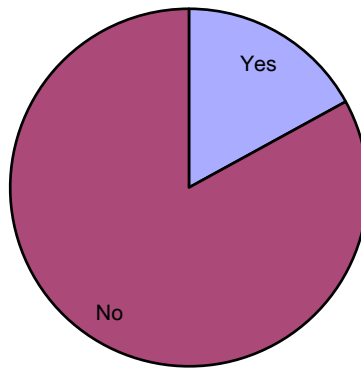
Q2- How helpful is the reception staff?



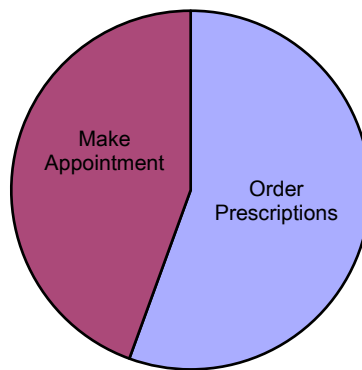
Q3- Do you visit the practice web-site?



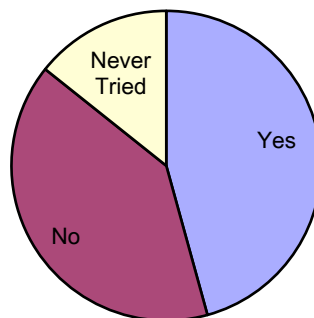
Q4- Do you use our online services?



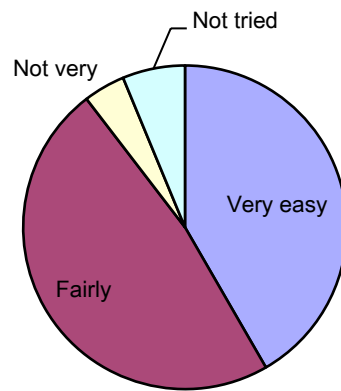
Q4a- How do you use the online service?



Q4b- Do you know that we have an on-line service?



Q5- How easy is it to speak to the GP?

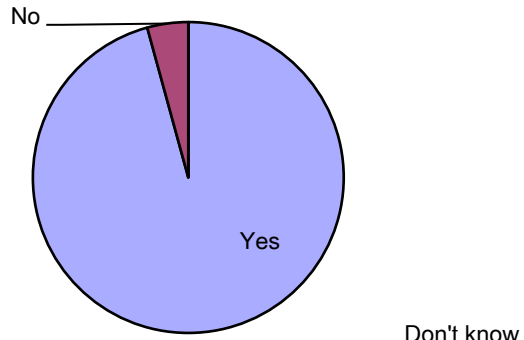


Q6- How easy is it to see a GP?

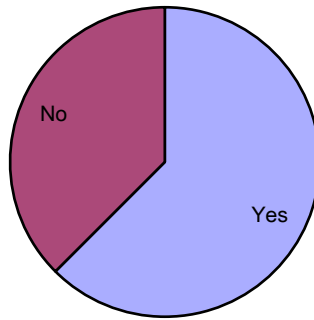


Not tried

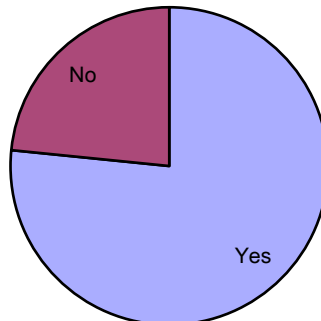
Q7- Are you happy with the cleanliness of the building?



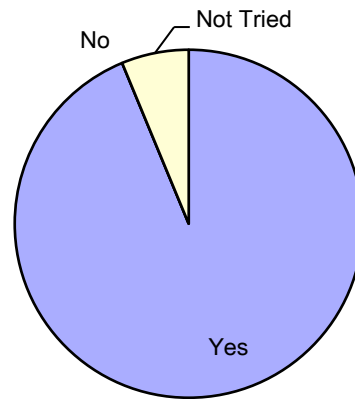
Q8- Do you know how to contact a GP when we are closed?



Q9- Have you heard of 111?



Q10- Are the instructions clear when you call us out of hours?



Q11- Would you recommend us to friends and family?

